CONGESTION, URBAN TRANSPORT, THE FORMAL SECTOR AND INFORMAL ACTORS: KINGSTON, JAMAICA, AND RIO DE JANEIRO, BRAZIL

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ABSTRACT

The formal sector and informal actors have both been important contributors to public and private urban transport systems in Latin America and the Caribbean. This paper explores key issues around urban transportation, its planning, management and impacts which affect and are affected by both the formal and informal sector. It considers congestion, emission of pollutants and exposure suffered by commuters and communities within influence zones. The Urban Profiles of Kingston (specifically Molynes-Road), Jamaica, and Rio de Janeiro, Brazil (specifically the Lagoa-Barra Highway to the Zuzu Angel Tunnel complex), were compared to assess congestion and emissions. Social costing estimates, as time lost as a result of congestion (expressed as USD/hr), were calculated for both thoroughfares under four speed scenarios, utilizing the free-flow form of the thoroughfares for comparison. This paper covers data and analysis from 2015 to 2018. (This article is part of a longer thesis paper submitted in 2017: Congestion, a Tale of Kingston and Rio de Janeiro: Methods for Understanding and Estimating). *Keywords: congestion, informality, informal actors, public transportation, social costing, emissions, exposure, Latin America and Caribbean*.

1 INTRODUCTION

Congestion is hard to define and measure; it presents various challenges to those who work, commute and reside within influence zones of heavily traversed roadways [1]. As a manifestation of inadequate transportation infrastructure, route organisation or policies, congested roadways encourage persons to seek alternatives, behave rashly or remain on roadways and experience repeated exposure to traffic pollutants. Kunzli et al. [2] note that traffic is a major source of both primary particulate matter (PM) emissions and precursors of secondary PM, and substantially contributes to the overall impact of outdoor air pollution.

Road traffic provides one of the major sources of ambient particulate pollution, especially for finer particles. Peak concentrations of atmospheric particles tend to occur close to roads [3]. Urban residents spend considerable amounts of time in traffic environments daily which, as commuters, influences their exposure to numerous pollutants [1], [4]. The longer the exposure in areas where pollutants can build up, the greater the possibility for adverse health effects. As a result, road journeys by car, motorcycles, bicycles and foot make up a large proportion of peak exposure. Pedestrians, small open stalls and businesses on roadsides are under direct exposure to traffic plumes, especially during congestion. Additionally, since ambient emitted ultrafine particles may penetrate into bus cabins, bus commuters are under exposure due to resuspended dust particles in closed vehicle cabins [4]. Concentrations of CO, PM2.5 and PM10 have been shown to be higher on roadways than in subways [4], which is concerning as there is accumulating evidence linking particulate matter exposure to adverse effects on morbidity and cardiovascular mortality [4]–[6].

A better understanding of the causes and effects of congestion is required to better manage the transportation sector in Latin American and Caribbean countries and to curtail any manifestation of adverse health effects and informal actors within the sector [1]. This could be from planning adequate road infrastructure in urban areas to understanding why



commuters choose certain routes over others and why informal actors are prolific in this sector. Apart from measuring exposure to air pollutants, extrapolating localised emissions and correlating health effects to analyse perceived adverse health effects resulting from urban transportation, there are also methods for social analysis. Social costing can be conducted to quantify the social drawbacks of congestion, a few of which are: the loss of productive time and quality of life; increased fuel consumption, vehicle operation and maintenance costs; incident risk and air pollution and GHG emissions, which are harmful to human health and the environment.

For this study, a modified social costing model is used. It is based on the social model developed by Bilbao-Ubillos [7]. His model is used to measure and value congestion costs on cross-town link roads. The original model considers cost and welfare loss resulting from congestion under two main headings: financial and environmental, with four sub-categories each. Given the difficulties in acquiring environmental data relevant to both study areas (Kingston and Rio de Janeiro), only one component of the methodology, time lost as a result of congestion – C1 – will be considered.

Kingston in Jamaica, West Indies, and Rio de Janeiro in Brazil, both suffer from the daily effects of congestion. On many roadways, commuters and residents within influence zones and without adequate protection are exposed to air pollution for many hours daily. This includes persons who live, work or study in these areas. Both studied roadways have residences, schools, churches, stores and a market-like structure. Although a broader study on congestion in the two cities can be found in the long paper entitled "Congestion, a Tale of Kingston and Rio de Janeiro: Methods for Understanding and Estimating" [1], the present article provides urban profiles for both cities, examines congestion and public transportation issues and provides a method to estimate social costs according to Bilbao-Ubillos [7].

2 STUDY AREAS AND APPROACHES

2.1 Study areas

The two study areas were Molynes Road (Fig. 1) in Kingston and St. Andrew Parish located in Jamaica, and the São Conrado-Gávea Highway (Fig. 2(a)), subsection of the Lagoa-Barra Highway (Fig. 2(b)), in the city of Rio de Janeiro (with a focus on the neighbourhoods of Recreio, Barra da Tijuca, São Conrado and Gávea), in the State of Rio de Janiero.



Figure 1: Molynes Road, Kingston – with commercial activities indicated on road. (Source: Selby with Google Maps, 2019.)









In order to investigate the current state of the transportation sector and its main actors, it was necessary to create urban profiles of the Kingston, Jamaica and Rio de Janeiro, Brazil. The profiles were based on observation, primary and secondary data. The respective agencies, organizations and companies responsible for providing transportation services in



both cities were contacted in person, by letter or through their online presence. The rationale of the methodology can be seen in Figs 3 and 4.



Figure 3: Rationale for study - how to address urban congestion and its effects.



How was data gathered?

Figure 4: Research methodology – how data was gathered.

Between May and June 2017, questionnaires were applied to twenty-one PPO (public passenger operators) operating within the Washington Boulevard, Half-Way Tree and Barbican areas. Twelve of these questionnaires were applied by the researcher during her one-hour commute from Washington Boulevard to Barbican and nine were applied with focal groups in the second week of June at two gas station gathering points. The fifteen question

questionnaires focussed on perceptions of congestion and traffic, fuel use, accidents on routes and income.

In 2016 the researcher sent a structured set of questions concerning the transportation sector in Jamaica. It included requests for details on the numbers of vehicles per parish, fuel types, origin of vehicles, numbers of public passenger vehicles and operators, types of licences for road transport, among other details.

In June of 2015, in the city of Rio de Janeiro, the researcher met with one of the lead operations engineers of the Rio Operations Center. Questions asked were focussed on the Zuzu Angel Tunnel, its operations and maintenance, air quality measurements and congestion in relation to the structure. It was highlighted that over five agencies were directly responsible for different aspects of tunnels in the city. Turfism existed between agencies and information was not readily accessible to researchers and the public at large.

With the results of the gathered information the two urban profiles were created (Table 1) and incorporated the following: demographic data, descriptions of the roadways under observation, information on traffic (peaks), commuting modes on the roadways, information on public transportation systems, the "state of the air" (air quality) within the study areas, and the fuel profiles of both cities. Some notable observations originating from the questionnaires applied to public passenger operators that can be seen in Table 2.

Categories	Location and total area of cities				
Specific study area	Kingston and St. Andrew, Jamaica (480 km ²)	RJ (State), Brazil (1,255 km ²)			
City population	666,041	6.32 million			
Study road	Molynes Road	Lagoa-Barra Highway			
Length of road (km)	2.71 km – Eastwood Park Rd	2.87 km + 1.07 km			
Peak traffic (hourly range)	7:30–9:30 17:30– 21:30	6:30-8:30 16:30-18:30			
Public transportation (PT) providers	JUTC, semi-formal registered vehicles (+ informal actors)	Intersul, Transcarioca, Santa Cruz, Bus Rapid Transit, and Internorte (+ informal actors)			
Number of PT routes	29 (Jamaica)	96			
Number of registered motor vehicles	372,630 (2016)	2,699,949 (2016)			
Air monitoring stations in city	11	21			
Origin of vehicles	Japan, S. Korea, UK, USA	Brazil, USA, Europe, Asia			
Average cost of	100 JMD (0.77 USD)	3.40 BRL (0.88 USD) -			
trip)	- 2015	2015			
Have informal actors?	Yes	Yes			

Table 1:	Urban	profiles o	f Kingston.	Jamaica	and Rio	de Ja	aneiro ((RJ)	. Braz	il.
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Table 2: Noteworthy observations from survey in Kingston, Jamaica.

	Summarised results from questionnaires and semi-structured interviews
a)	Many drivers do not own the vehicle they operate. They must pay a daily portion of
	their gains to the owner of the vehicle and may be responsible for gas.
b)	Reported owners of vehicles may be other drivers, business people, lay-person,
	police officers, etc.
c)	48% of drivers claim to run their routes over 11 times a day. 38% of drivers operate
	in several routes/areas.
d)	Most drivers spent between \$5000 and \$7000 JMD to fill their tanks (with some
	outliers at \$4000 and \$8000 JMD to fill their tanks.
e)	Obs: Nissan vehicles seem more economical than Toyotas for operating a taxi
f)	66.7% of drivers reportedly spent under 40 mins in traffic daily.
g)	Constant Spring Road and Molynes Road, two most congested roadways during
	peak hours (Hagley Park Road also mentioned).
h)	All drivers had some form of insurance for their vehicles – paying between \$40,000
	and over \$300,000 JMD a year
i)	Most drivers reported seeing about $1-3$ road accidents a week along their routes

Social costing, mentioned elsewhere, was calculated based on the model developed by Bilbao-Ubillos [7]. The rationale of the modified version used in the study is found under the social costing heading. Although all components will be listed, only C1 (Table 3) was computed for.

2.2 Social costing and valuation

2.2.1 Valuation of time lost as a result of congestion (vehicle delay – C1)

This element considers the difference in travel speeds between the expected speed and the average/actual speed observed under congestion. This study uses the difference in states between current congested scenarios and a congestion free alternative. In other words, the same route at free-flow traffic. The monetary equivalent is the price of the time lost as a result of congestion on the road studied, or C1

where C1 = cost in monetary units of time lost; D1 = length of current road; W = current average hourly wage in monetary terms; D2 = average length of proposed alternate route (km); V1 = observed average speed over the road; V2 = theoretical speed on alternate route km/h.

2.2.2 Valuation of increased depreciation of vehicles and additional fuel consumption (C2) The element is used to refer to additional costs incurred due to congestion, such as additional fuel, oil consumption, vehicle maintenance and depreciation

$$(C2 = P(D1 \times G1 - D2 \times G2)),$$

where C2 = financial cost from additional fuel consumption; D1 = length of roadway; D2 = average length of proposed alternate route (km); P = average price of fuel measured in USD/L; G1 = average in town fuel consumption of vehicles in L/100 km; G2 = average out-of-town consumption of vehicles in L/10 km.

2.2.3 Exposure hours of workers of economic activities along route (estimate) (C3) The types of businesses and economic activities to be found along the routes are catalogued and total working hours are estimated. Working hours are then cross-checked with peak traffic times to assess maximum exposure time to traffic pollutants.

2.2.4 Valuation of material damage arising from congestion-related accidents (C4) The final element identifies specific accidents associated with traffic congestion on cross-town links where the monetary cost of accidents is taken as the result of a valuation of personal injuries and material damage caused

where P = number of cases of personal injuries; D = number of cases of material damages; Vp = average unitary value of personal injuries; Vd = unitary value of material damages.

3 ANALYSIS AND DISCUSSION

Table 1 contrasts the urban profiles of Kingston, Jamaica and Rio de Janeiro Brazil. It highlights the difference in scale between the two cities, where Rio de Janeiro, state, is four times the size of Jamaica with approximately six times the population of the country. The city of Rio de Janeiro is about three times the size of the Parish of Kingston and St. Andrew, with about nine and half times the population of the Parish.

Within the two urban centres informality is due to the inability, of the government and responsible transportation entities, to meet transportation demands in the respective cities. Route alternatives and reliability are two features which both governments are hard-pressed to provide. This, coupled with a poor understanding of the transportation needs of the population, facilitates the development of the informal transportation sector and the rise of the informal actors. Although there is a resulting loss of revenue by governments and private companies overseeing transportation, commuters are able to move freely about the city and have a certain level of reliability when it comes to transportation access in difficult or remote areas. Additionally, although informal in nature, employment is provided to a number of people who contribute positively to society and eventually pay some form of taxes.

Congestion does not discriminate. It impacts both the formal and informal sectors. Commuters are equally affected by the presence of congestion. Persons who live further away, or in disregarded areas may experience congestion for longer periods than persons who live closer to work, leisure activities or may possess their own vehicles. This differentiation is sometimes ignored in transportation decision-making however, it is critical to social costing and has serious transportation repercussions.

3.1 Policy and governance

3.1.1 Kingston and Rio de Janeiro - 2015-2017

In Kingston, formal public transportation is provided by the Jamaica Urban Transit Corporation (JUTC) with assistance from other formal and informal actors. In the city of Rio de Janeiro, public transportation is provided by several consortiums. The study area is serviced by five consortiums [8] (Intersul, Transcarioca, Santa Cruz, BRT and Internorte) as well as formal and informal actors. In both cities, fares are set by the government in conjunction with the group or body responsible for the provision of public transportation vehicles.



There are about eleven bus routes which traverse the study area in Kingston and twenty-one in Rio de Janeiro. Bus fares are around (depending on exchange rates) \$0.77 USD in Kingston and \$0.88 USD in Rio de Janeiro. Rio de Janeiro city has about seven times the amount of vehicles Kingston has on its roadways. Where the majority of vehicles are made in Brazil and some are imported from the USA, Europe and Asia. In Jamaica, the majority of vehicles are imported from Japan, South Korea, the UK and the USA. Both cities rely on the services of formal and informal transportation actors to access remote areas.

3.1.2 Kingston and Rio de Janeiro - 2018-2019

During this period Kingston saw no notable changes to the availability of routes, rate of fares or the main actors in the transportation sector. In June of 2018, the public transportation sector of Rio de Janeiro saw an increase in fares across its range of public transportation services (busses, trains, metros, bus rapid transit and light rail vehicles). Bus fares went from about \$0.88 USD in 2015 to about \$1.10 USD in 2018. These measures were taken as part of a deal with the transportation bodies of the city. The measures are an attempt to improve the transparency of their operations and the condition of public transport vehicles. In early 2019 a second readjustment took place keeping the cost of the bus fares around \$1.06/\$1.10 USD (depending on the rate of exchange) [9].

The 2018 arrangement between the government and the providers of public transportation in Rio de Janeiro is interesting because it highlights the blatant issues which existed. Especially issues related to transparency, information disclosure and the needs of commuters. According to O Globo [10] important conditions placed by the government included: having AC in all vehicles by 2020, access to complete financial reports on number of passengers and profits made, donations to repair heavily damaged roads, among others. Interestingly, in Kingston, data on passengers is also not readily available to government agencies, much less the public.

3.2 Social costing

Social costing (Table 3) is an important tool to analyse congestion. It integrates the aforementioned data with human perception of wellness and comfort. The method allows one to place a value to the inconvenience of being delayed as a result of congestion. It makes it possible to consider other costs incurred by additional fuel consumption as well as more subjective measurements such as, dissatisfaction and irritation. Once the data is available, the model is able to estimate and attribute a value to road accidents resulting from congestion.

There were several factors which prevented the collection of the data necessary to calculate all of the items of the social costing method under Bilbao-Ubillos [7]. As a result, only the first item, C1, was calculated. C1 sets the foundation for how social costing can quantitatively value urban problems like congestion when considering somewhat subjective inputs. The computed values represent what is lost, on average, per working person, on the congested roadways, travelling at the respective speeds. These bring an interesting perspective to congestion and indicate how costly the problem really is.

3.2.1 Social costing calculations Kinston and Rio de Janeiro

Table 3 shows the incurred costs of congestion along the two thoroughfares under study at a maximum speed of 100 Km/hr and a moderate speed of 60 Km/hr. Observed speeds on roadways varied between 10 to 40 Km/hr, this was an average as stretches of traffic could go below 5 Km/hr. Average hourly wages were based on reported minimum wages for Jamaica (\$3.00 USD/hr USD) and for Rio de Janeiro (\$3.19 USD/hr).



	a) The value of the time lost as a result of congestion (vehicle delay)						
C1=	Considerations	Molynes	Lagoa-Barra	Zuzu Angel Tunnel	RJ – total study road		
W	Average hourly wage	3.00 USD/hr	3.19 USD/hr	3.19 USD/hr	3.19 USD/hr		
V1	Observed average speed over road	10 km/hr	10 km/hr	10 km/hr	10 km/hr		
		20 km/hr	20 km/hr	20 km/hr	20 km/hr		
		30 km/hr	30 km/hr	30 km/hr	30 km/hr		
		40 km/hr	40 km/hr	40 km/hr	40 km/hr		
D1	Length of current road	2.71 km	1.07 km	2.87 km	3.94 km		
D2	Average length of proposed alternate road	2.71 km	1.07 km	2.87 km	3.94 km		
V2	Speed on alternate road	100 km/hr	100 km/hr	100 km/hr	100 km/hr		
		c1=w(d1xv	v1-d2xv2)				
C1	Location	10 km/hr	20 km/hr	30 km/hr	40 km/hr		
	Molynes	-731.7 USD	-650.4 USD	-569.1 USD	-487.8 USD		
	Lagoa-Barra	-307.2 USD	-273.1 USD	-238.9 USD	-204.8 USD		
	Zuzu Angel	-823.9 USD	-732.4 USD	-640.9 USD	-549.3 USD		
	RJ – total study road	-1,131.2 USD	-1,005.5 USD	-879.8 USD	-754.1 USD		
	b) The value of the	time lost as a re	sult of congestion	on (vehicle del	lay)		
C1=	Considerations	Molynes	Lagoa-Barra	Zuzu Angel Tunnel	RJ – Total study road		
W	Average hourly wage	3.00 USD/hr	3.19 USD/hr	3.19 USD/hr	3.19 USD/hr		
V1	Observed average speed over road	10 km/hr	10 km/hr	10 km/hr	10 km/hr		
		20 km/hr	20 km/hr	20 km/hr	20 km/hr		
		30 km/hr	30 km/hr	30 km/hr	30 km/hr		
		40 km/hr	40 km/hr	40 km/hr	40 km/hr		
D1	Length of current road	2.71 km	1.07 km	2.87 km	3.94 km		
D2	Average length of proposed alternate road	2.71 km	1.07 km	2.87 km	3.94 km		
V2	Speed on alternate road	60 km/hr	60 km/hr	60 km/hr	60 km/hr		
		c1=w(d1xv	v1-d2xv2)				
C1	Location	10 km/hr	20 km/hr	30 km/hr	40 km/hr		
	Molynes	-406.5 USD	-325.2 USD	-243.9USD	-162.6 USD		
	Lagoa-Barra	-170.7 USD	-136.5 USD	-102.4 USD	-68.3 USD		
	Zuzu Angel	-457.8 USD	-366.2 USD	-274.7 USD	-183.1 USD		
1	RI – total study road	-628.5 USD	-502.7 USD	-377.1 USD	-251.4 USD		

Table 3: Soci	ial costing –	C1 - 2015 - 2	017.
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RJ: Rio de Janeiro.

As was expected and can be seen in Table 3, the greatest losses are from the lowest speeds travelled on the roadway. At a maximum free-flow speed of 100 Km/hr, this amounts to a loss of about \$732 USD on Molynes road and about \$1131 USD on the Lagoa-Barra highway under study in Rio. At a maximum speed of 60 Km/hr, the values are still considerable at \$407 USD on Molynes and \$629 USD.

4 CONCLUSION

Social costing allows governments, sector actors and the population at large to see what they stand to lose and conversely what they stand to gain by ascribing to better transportation practices. When researched in conjunction with pollution emission values, it provides a holistic view of transportation challenges and offers more avenues for managing issues such as congestion.

Clearly, between the actions of formal and informal actors and the pressing need for adequate transportation in cities, it is fair to wonder whether congestion is a problem that can be solved. Once alternate roadways exist, these routes must be informed to commuters and must be used. This is in order to alleviate pressures on road infrastructure, decrease the amount of concentrated emissions within urban areas and the number of people exposed daily, decrease the amount of time wasted by commuters in traffic, and in so doing, increase overall satisfaction in the transportation sector.

The transportation sector must be routinely studied and analysed, decision-makers must actively engage in travelling routes and getting feedback. All stakeholders must be involved in creating policies for the transportation sector and modifying these when necessary. Once a city is interested in maintaining formal structures and deterring informality (or working with informal actors), there must first be an understanding of what exists, what the problems are, and what can be done.

To better manage informality in the transport sector continuous dialogue between formal agencies and informal actors must exist. Formal actors are seldom able to target all locations, especially those difficult to access because of morphology, politics or violence. However, neighbourhoods rely on services which flow to and from these locations which means that some form of transportation must exist. Government agencies must look into alternate approaches to dealing with informal actors, enlisting them in the provision of safe transportation, and providing them with the necessary assurances so they are willing to be monitored.

Once there is an understanding of the current transportation sector, its actors and the needs of the population, follow-up studies can be done to mitigate transportation challenges. Data is necessary to facilitate studies and decision-making. In formalising, government agencies must become strategic in establishing their own overarching goals and objectives so that they act effectively and record data accurately. Collected data will then allow for the calculations of emissions, estimations of exposure, social costs and allow for informed decision-making.

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